

## Heroic Hearts Project (HHP) Team and Emergency Contact Details

<u>Primary:</u> Julie McEvoy

<u>Army Veteran, Military Spouse</u> <u>Director of Operations</u> <u>Phone:</u> (203) 715-0675 <u>Email: julie@heroicheartsproject.org</u>

<u>Alternate:</u> Jared Rinehart <u>Marine Veteran</u> <u>Lead Integration Coach</u> <u>Phone:</u> (253) 569-2915 <u>Email: jared.rinehart@heroicheartsproject.org</u> <u>Secondary:</u> Alistair Sweeney <u>Army Veteran</u> <u>Veteran Programs Manager</u> <u>Phone:</u> (475) 655-5294 <u>Email: alistair@heroicheartsproject.org</u>

## **Program Communications Plan**

The HHP Program Liaison (who will be at the retreat center with participants) as well as any HHP team member on the Group Chat can be messaged by participants privately throughout the program as required. An alternative method is to email (if non-urgent), text or call the HHP team members listed above in order of Primary, Secondary and Alternate. In case of after-hours emergency travel support during travel, **call Take Two Travel on +1 (646) 751-8886.** 

If there are any of your families (spouse/ significant other/ family member/ caregiver) that could use support at any time during the program, it is highly recommended they get signed up to receive FREE group coaching as as well as optional additional one-on-one coaching and on-going support through HHP Families Program (The Hope Project). Use the Link contained in your Welcome Email to register.

Be aware that from 0800 the day the program retreat commences until 1130 the day the retreat finishes (local time), program participants will **not** have access to WIFI or cellphones. In case of emergency **only**, if a program participant needs to be reached, this can be achieved <u>through a member of the HHP team</u>.

If, whilst the program participant is at the retreat center and something happens at home, people are unsure of what to do, need support or just someone to talk to, they are more than welcome to reach out to a member of the HHP team and we will get them the support they need. If they aren't able reach someone first time, please leave a voicemail, follow up with a text message and we will get back to them as soon as possible.